



Service Offerings

Start your modernization journey with us today

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About Us

Driven by Values, Committed to Success

1975

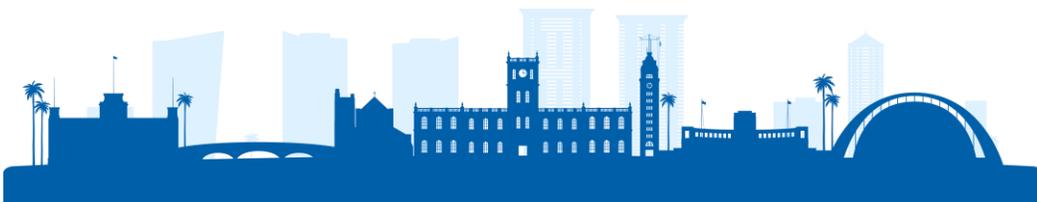
DataHouse
Nearly 50 years

5

Offices
In US and APAC

400+

Team Members
USA
Viet Nam



1975

We initiated the journey to realize our dreams by increasing experience in technology development, business development, management, and leadership.

Today

Largest and longest-standing Systems Integrator (SI) headquartered in Hawai'i

Our purpose is to be a leader in **advancing our community** through **smart innovation and collaboration**, for a better future.

We started as a software development team and have evolved into a thriving enterprise-class systems integrator capable of handling complex business and systems issues.

Industries We Serve

-  Government
-  Education
-  Banking
-  Healthcare

Service Lines

-  Business Consulting
-  Architecture Advisory
-  Application Services
-  Managed Services

Our Partners



Our Leaders



Hong Phan
Chief Executive Officer



Richard Chen
Chief Operation Officer



David Luu
Chief Technology Officer



Maggie Hamamoto
Chief Financial Officer, Global



Jamie Stanford
Chief People Officer



Hong Nguyen
Director of Engineering



Kim Vo
Product Owner

Practice Areas

- 1 Application Migration & Continuous Modernization
- 2 Enterprise System Integration
- 3 Custom Software Development
- 4 Business Consulting
- 5 Organizational Change Management
- 6 Cloud Security Services
- 7 Enterprise Resource Planning System
- 8 Data Modeling & Warehousing
- 9 BI Reporting & Interactive Dashboard
- 10 AI/ML Powered Analytics

Solution Sweet Spots



Capital Improvement Project Tracking



Electronic Health Record



K-12 Special Education and Student Services



Unemployment Insurance



Enterprise Resource Planning



Property Tax

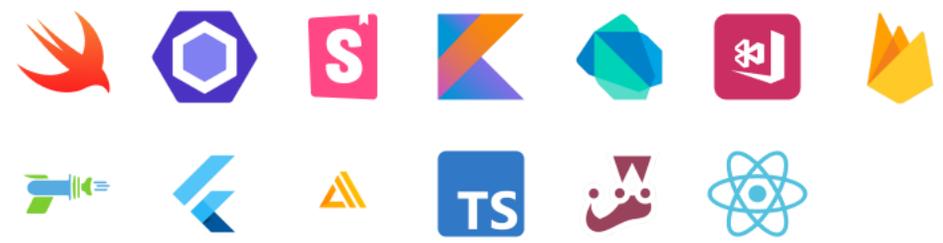


Case Management



Licenses Issuance & Inspections

Our Technologies

	Web Application	Mobile Application
Frontend		
Backend		
Infrastructure		
COTS & Tools		

Industries We Serve

Domain Expertise

Some Highlights



Government

Unemployment Insurance, Disability & Workers Compensation, Child Support & Enforcement, ERP

State of Hawaii, Department of Labor and Industrial Relations (DLIR) Disability Compensation Division (DCD)
County of San Diego, Treasurer-Tax Collector (TTC)



Education

K12 Student Support and Special Education, Strive High compliance reporting, School Facilities CIP

State of Hawaii Department of Education (DOE)
State of Hawaii The Research Corporation of University of Hawaii (RCUH)



Banking

Online Banking, Mortgage Loan Origination, Core Banking

First Hawaiian Bank (FHB)
CoBank, ACB
Central Pacific Bank



Healthcare

EMR/EHR, Health Data Analytics

Medicare Plus
American Samoa Government (ASG)
National Kidney Foundation of Hawaii



Integrated Delivery

DataHouse is headquartered in Honolulu, Hawaii, with consultants across the United States, American Samoa, and Vietnam. Our team comprises over 400 professionals who work collaboratively as one cohesive unit.

Our Value Propositions

Our onshore consultants provide the business and cultural acumen for effective management and communication of project requirements, while our offshore technical teams provide dedication and expertise at reduced costs.



Availability

We leverage our extensive global presence and scale our services to meet the needs of every partner and client.



Expertise

We provide subject matter expertise and decades of experience with the technology our clients use and desire.



Cost Saving

We optimize project costs through blended onshore/offshore resourcing and specialized teams.

Delivery Resources

400+

Global employees

53%

Developers

100%

English Speaking

Service Delivery Manager
Project/Program Manager
Solution Architect

Business Analyst
Data Analyst
Developer

Quality Assurance
UI/UX Designer
DevOps / Cloud Engineer



DATAHOUSE DELIVERY TEAM
50+ years of combined experience

Our Solutions

Empowering Your Vision with Tailored Solutions

VizPlatform

Former “LumiSight PaaS”

DataHouse’s VizPlatform, a Platform as a Service (PaaS) that is able to serve as the foundation on which to build solution that will meet the client’s request and business needs in the most cost-effective, timely, and scalable manner.

Values

- Seamless User Experience
- Enhanced Security and Privacy
- Personalized Financial Solutions
- Cost-Effective Financial Services
- Continuous Improvement



VizPlatform

A Pre-Engineered End-to-End Platform that Increases Speed to Delivery

The DataHouse's VizPlatform is a business accelerator that our clients use to integrate data sources of any type and leverages cloud-based services to automate workflows, secure access, refine data, and distribute applications and content through multiple channels.



Automated Process

Quickly create a network of interconnected business operations with automated workflows and business intelligence



Better Interaction

Enable better interactions among users and smoother business processes.



Scale & Adapt Quickly

Evolve and adapt your technology assets with your changing business needs and circumstances.



Receive Personalized Service

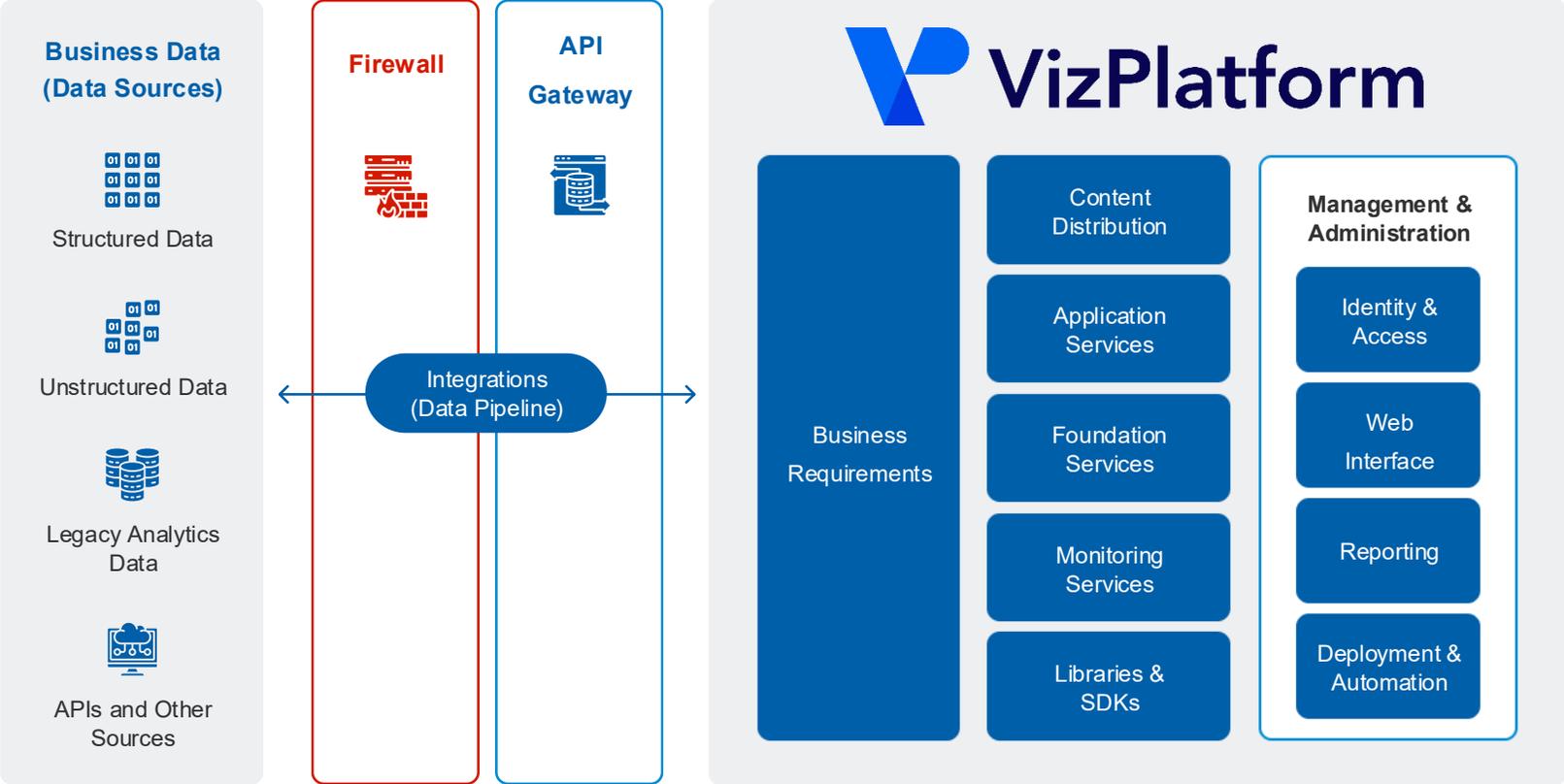
DataHouse PaaS includes exceptional, personalized service for setup and ongoing modernization.

Enable scalability, security, and performance Improvements

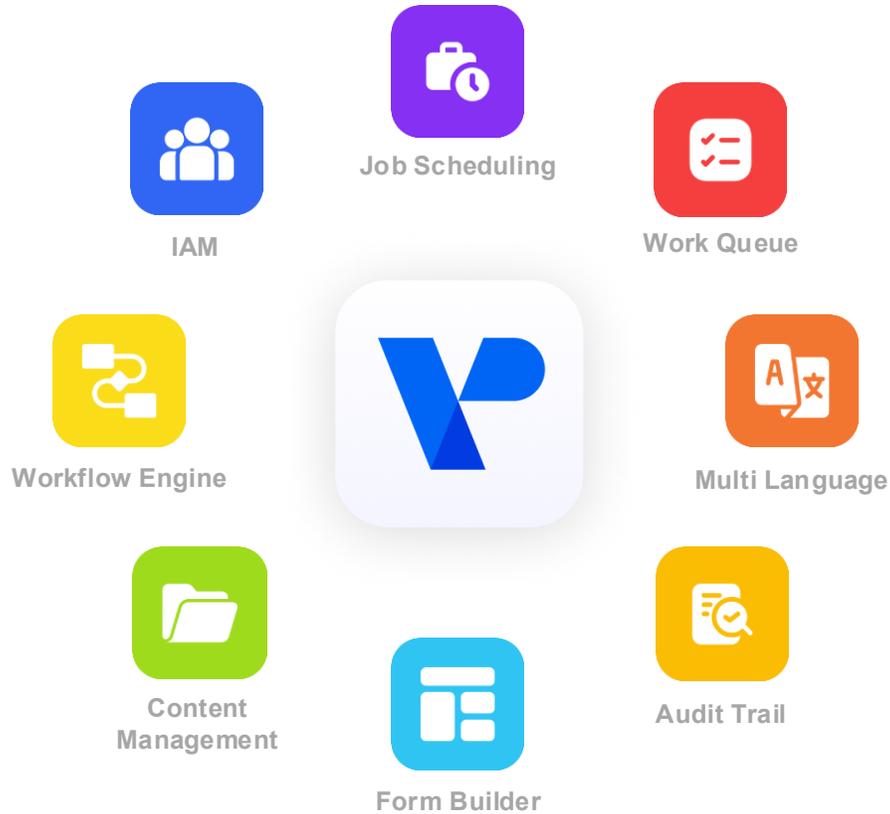
Technical Capabilities

VizPlatform utilizes modern technologies and frameworks that will be utilized in the new system:

- Optimized cloud infrastructure
- Integrated database management systems
- Powered by first-class platform 

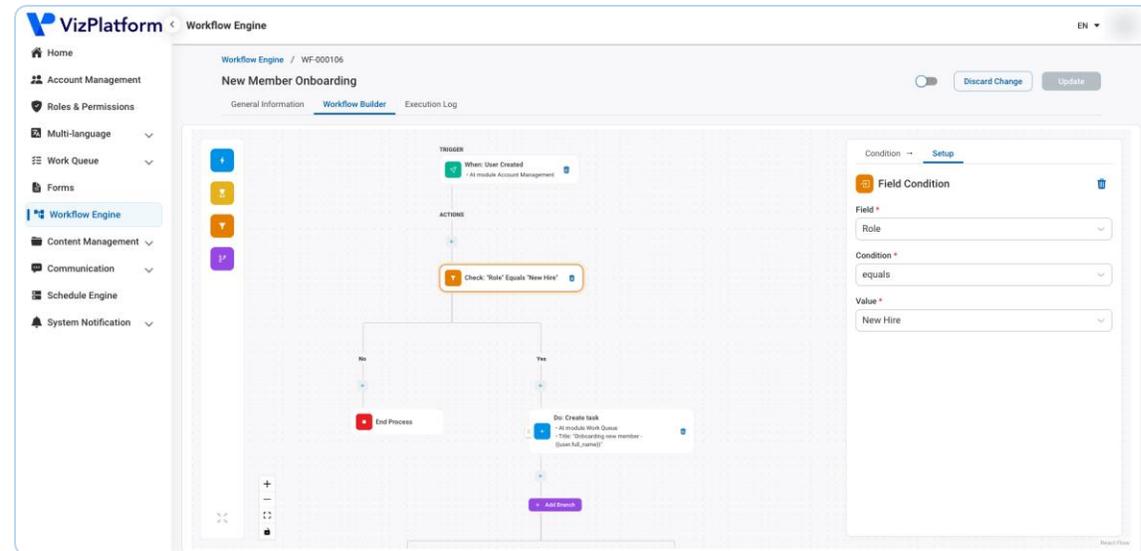


Our Platform as a Service (PaaS) as Software Development Accelerator



VizPlatform

VizPlatform is engineered with precision to support the seamless integration of diverse data sources, leveraging cutting-edge cloud-based services. This approach ensures streamlined data management processes that are both efficient and scalable.



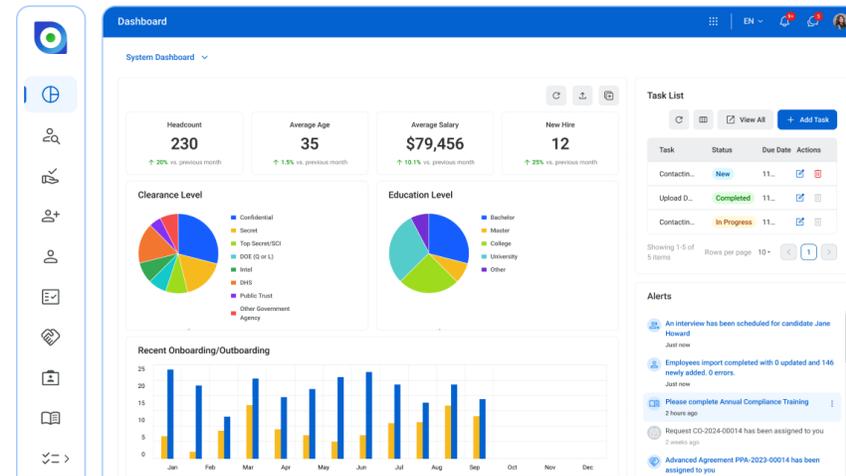
Integrate Seamlessly

Our PaaS is designed to seamlessly integrate with external data sources, allowing it to leverage existing data elements with minimal disruption. The platform's flexible architecture enables the application layer to connect directly to your existing data layer, minimizing the need for significant interface changes while ensuring smooth data flow and compatibility with current systems.

Our Enterprise Resource Planning (ERP) Solution

VizERP: Your Visionary Enterprise Resource Planning Solution

VizERP is a powerful, all-in-one platform designed to streamline and optimize your business operations. By integrating essential modules like Human Resource Management, Business Operations, and Finance/Accounting, VizERP provides a comprehensive solution to improve efficiency, reduce operational costs, and support sustainable growth.



Empowering Public Sector Growth

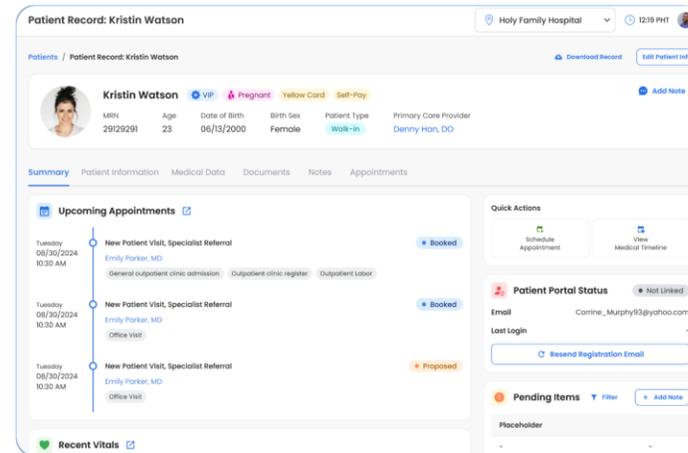
Our platform is specifically tailored for the public sector, offering a highly flexible, scalable, and secure cloud-based ERP solution. It simplifies the complexities of daily operations while ensuring full compliance with regulatory frameworks. By leveraging automation, real-time data insights, and customizable features, our platform enables public sector organizations to optimize service delivery, elevate decision-making processes, and maintain agility amidst changing regulations and demands.

Our DataHouse Healthcare Service Platform (DHSP)



VizHIS (DHSP): Shaping the Future of Patient-Centered Care

VizHIS is an advanced Health Information System built from our DHSP that empowers healthcare facilities to focus on patient care by automating administrative tasks and providing access to vital health information. Its robust platform supports data-driven decision-making, streamlines workflows, and centralizes patient records, ensuring safer and higher-quality healthcare.



Delivering Better Healthcare Through Innovation and Efficiency

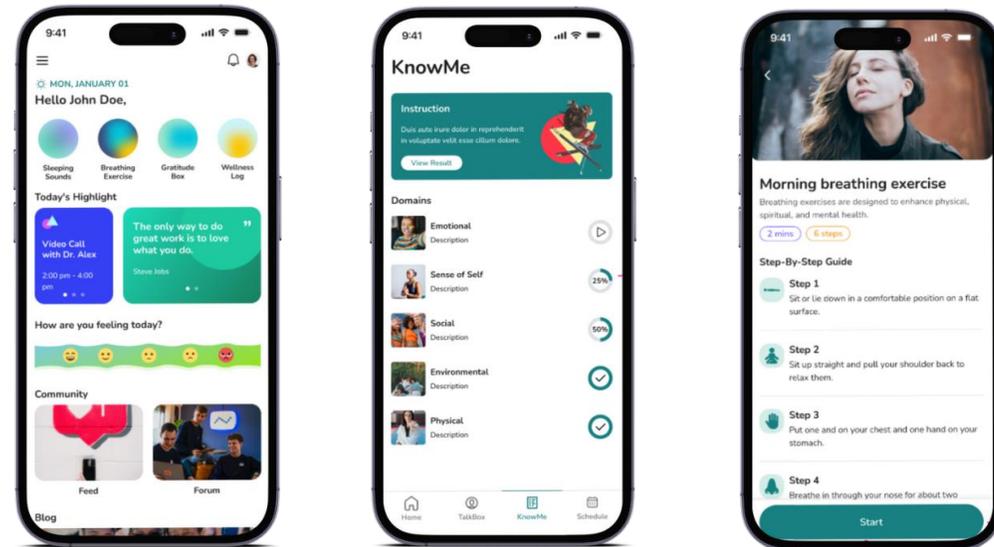
VizHIS stands out with its ability to integrate various healthcare services into a single platform, including outpatient, inpatient, emergency room, pharmacy, and lab management. This seamless integration reduces errors, enhances collaboration, and accelerates patient care. Its decision support tools further assist in minimizing clinical mistakes, leading to improved outcomes and optimized resource use across healthcare systems.

Our DataHouse Healthcare Product: Healax



Healax: Shaping the Future of Mental Health Care

Healax is an advanced mental health app designed to help users manage stress and anxiety through AI-driven insights and real-time mood tracking. It streamlines access to therapists and personalized support, promoting better emotional well-being.



Innovative Mental Health Care, Simplified

Healax integrates mental health services into one platform, offering instant access to counselors, guided wellness tools, and personalized care. Its AI-powered insights enhance support, improving outcomes and fostering better self-care.

Our Services

Delivering Excellence, Empowering Growth

What We Do



Strategy and Consulting

- Technology Strategy and Planning
- Enterprise Architecture
- Project Management
- Product Management
- Testing and Quality Assurance



Enterprise Transformation

- Governance and Program Management
- Business Process Reengineering
- Innovation Consulting
- Organizational Change Management



Application Solutions

- Cloud Services
- Legacy Modernization
- Application and Data Integration
- Enterprise Applications



Cyber Security and Operations

- Cyber Security and Risk Management
- IT Support
- Maintenance and Operations (M&O)
- Cloud Service Management



Emerging Technologies

- Artificial Intelligence (AI)
- Digital Services Development
- Data Management and Analytics

Strategy and Consulting

We help clients achieve their visions and goals through strategic IT planning, effective project management, in-depth system analysis, and innovative solution design.

Our Services Offering

01

Technology Strategy and Planning

Develop a clear roadmap for long-term success

02

Enterprise Architecture

Ensure seamless execution of architectural strategies

03

Project Management

Ensure timely delivery and optimal resource use

04

Product Management

Maximize value of solutions on a continuous basis

05

Testing and Quality Assurance

Maintain quality, standards, and compliance

Technology Strategy and Planning

Our approach ensures that your IT strategy is not just a technical exercise but a business enabler that drives high-value outcomes. By integrating business goals with IT capabilities, we help you create initiatives that are scalable, cost-effective, and aligned with your long-term vision



IT Assessment

Analyze your technology infrastructure and capabilities and align with business objectives



Strategic Roadmap

A clear plan prioritizing initiatives, timelines, and resources to achieve your business goals



Business Integration

Strategies that ensure IT initiatives directly support your business objectives



Scalability

Flexible solutions designed to adapt to future growth and technological advancements

Enterprise Architecture

DataHouse designs and delivers tailored enterprise architectures that serve as a blueprint to transform your technology landscape, maximize ROI, and support strategic goals. We utilize architecture frameworks and industry best practices to align technologies with your strategic goals, ensuring seamless integration and optimal performance.



Alignment with Business Goals

Ensure that technology infrastructure and systems are aligned with its business goals, facilitating better decision-making and strategic planning



Standardization and Efficiency

Promote standardization across the organization, reducing redundancy and enabling more efficient resource utilization



Scalability and Flexibility

Provide a scalable and flexible framework that adapts to changes and growth



Risk Management and Governance

Identify and mitigate risks by establishing governance frameworks that ensure compliance with industry standards and regulatory requirements

Project Management

Our Project Management services deliver projects on time, within scope, and on budget, utilizing industry-leading methodologies and governance frameworks. We minimize risks and ensure solutions align with business objectives, user needs, and market demands.



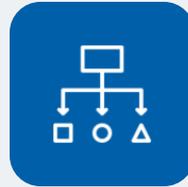
Project Planning & Scheduling

Clear goals, timelines, and governance for alignment with business objectives.



Risk & Issue Management

Proactively identifying and mitigating risks throughout the project.



Methodologies

Utilizing agile and structured frameworks for successful delivery.



Governance & Compliance

Ensuring adherence to standards, regulations, and system modernization.

Product Management

Our Product Management services leverage different disciplines and frameworks to align efforts with the strategic goals of the organization and ensure that maximum value is derived from IT assets on a continual basis.



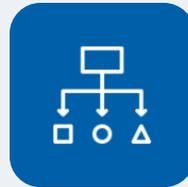
Strategy Alignment

Achieve strategic goals through innovation, best practices, and continuous improvement



Continuous Improvements

Continue to understand user needs to improve the product throughout its lifecycle.



Agile Development

Create solutions quickly, collaborate with users frequently, and adapt to changes easily.



Release Management

Release new features in production based on the release plan and schedule

Testing and Quality Assurance

Our Quality Assurance services ensure that your processes, products, and systems meet the highest standards of quality and regulatory compliance. We offer comprehensive testing and validation services to guarantee excellence.



Testing and Validation Services

Comprehensive testing to ensure systems meet specified requirements



Compliance Audits

Ensuring processes and products comply with industry standards



Continuous Improvements

Implementing processes for ongoing quality monitoring and improvement

Enterprise Transformation

We help clients achieve their visions and goals through strategic IT planning, effective project management, in-depth system analysis, and innovative solution design.

Our Services Offering

01

Governance and Program Management

Develop a clear roadmap for long-term success

02

Business Process Reengineering

Ensure seamless execution of architectural strategies

03

Innovation Consulting

Maximize value of solutions on a continuous basis

04

Organizational Change Management

Maintain quality, standards, and compliance

Governance and Program Management

We help organizations identify and manage IT initiatives to realize their strategic goals and enhance overall operational capabilities. By embedding governance and program management into your IT initiatives, we ensure stakeholders across the enterprise are aligned with the organizations goals, policies, standards, and regulatory compliance



Application Portfolio Assessment

Conduct detailed evaluations to identify and prioritize application investments



Application Portfolio Strategy

Tailor strategies to modernize your application portfolio and develop a comprehensive roadmap



Governance and Compliance

Establish governance and compliance frameworks



Risk Management

Identify potential risks and implement strategies to mitigate them

Business Process Reengineering

Our Business Process Reengineering services help organizations define their needs and translate them into actionable requirements. We ensure solutions minimize project risks and align with business objectives.



Needs Analysis

Eliciting and documenting organizational needs and functional and non-functional requirements



User Engagement Engineering

Leveraging inclusive design principles and journey mapping



Product Management Integration

Ensuring continuous product management by adapting IT assets to evolving business needs



Process Reengineering

Optimize and streamline business processes to enhance efficiency, reduce costs, and improve overall performance



Solution Design

Translating requirements into system specifications



Innovation Consulting

We help organizations foster innovation by developing strategies that align with business goals, leverage new technologies, and drive transformative growth, ensuring your business remains competitive and responsive to market changes.

Innovation Strategy & Framework Development

Utilizing the Community Source Innovation (CSI) approach

Enterprise Strategy and Transformation

Integrating IT assets into business models and strategic initiatives

Digital Transformation Strategy

Incorporate strategic planning that integrates digital technologies into all areas of business

Customer Experience Innovation

Focus on enhancing customer experiences through innovative solutions



Organizational Change Management (OCM)

DataHouse helps our clients adopt new solutions and adapt to changes throughout their organization. We follow industry standard OCM best practices with an understanding of people and can tailor our OCM framework to the client's goals, workforce, and culture. Our OCM approach is based on the following core components



Strategy and Leadership

Connect the dots to strategic business goals and continually assess needs, priorities, risks, and staff feedback to make informed decisions



People and Culture

Understand the culture of the organization and involve staff in the journey to nurture pride and ownership



Process and Method

Conduct group collaboration sessions and regular cadence of communications to keep everyone involved and informed

Emerging Technologies

Our Emerging Technologies Services provide innovative solutions to integrate and leverage cutting-edge technologies, driving digital transformation and enhancing your competitive edge

Our Services Offering

01

Artificial Intelligence (AI)

Leverage AI to enhance productivity, decision-making, and automation

02

Digital Services Development

Build innovative digital products and services

03

Data Management and Analytics

Unlock insights with advanced data analytics

Artificial Intelligence (AI)

DataHouse's AI Services harness AI to automate processes, drive innovation, and deliver insights, optimizing operations and decision-making across your business



Generative AI

Increase productivity and efficiency through automated content generation, analysis, and processing.



AI Integration

Seamlessly embed AI into existing business processes and applications



Machine Learning

Develop solutions using predictive models and algorithms



Computer Vision

Implement AI to analyze and interpret visual data



Natural Language Processing

Utilize NLP to improve customer interactions and experience



AI-Powered Automation

Leverage AI to automate business processes



Robotic Process Automation

Automate routine tasks, reducing costs and increasing efficiency



Data Analytics

Utilize AI-driven data analytics to gain deeper insights

Digital Services Development

We create innovative digital solutions that transform your business, enhancing user experience, and driving growth through tailored web and mobile applications



Web & Mobile Development

Design and build responsive, user-friendly web and mobile applications that provide an engaging experience across all devices



Content Management Systems

Implement and integrate CMS solutions to streamline content management and enhance user experience



Agile Development

Leverage agile methodologies to improve project workflows, enhance team collaboration, and quickly adapt to changing needs



User Experience (UX) Design

Focus on creating intuitive and engaging interfaces that enhance user experience and promote seamless interaction with the application



DevOps Integration

Enhance collaboration between development and operations teams to improve communication, streamline workflows, and accelerate project delivery

Data Management and Analytics

DataHouse provide advanced Analytics Services that turn your data into actionable insights, helping you make informed decisions, optimize performance, and drive business growth



Business Intelligence (BI)

Develop comprehensive dashboards and reports to deliver valuable insights for informed decision-making.



Custom Analytics Solutions

Tailor analytics tools and models to align with your specific business needs, ensuring optimal performance and actionable insights.



Data Lakes and Warehousing

Centralize data storage to facilitate easier access and efficient management of information across the organization.



Predictive Analytics

Utilize advanced data modeling techniques to accurately forecast trends and inform strategic decision-making.



Advanced Analytics

Leverage machine learning and artificial intelligence techniques to enhance data analysis, improve decision-making, and drive innovation.

Application Solutions

Our Application Services provide end-to-end solutions to enhance, integrate, and modernize your business applications, driving digital transformation and operational efficiency

Our Services Offering

01

Cloud Services

Enable scalable and flexible cloud-based solutions

02

Application and Data Integration

Seamless integration of systems and data for streamlined operations

03

Legacy Modernization

Upgrade or replace outdated legacy systems

04

Enterprise Applications

Manage and optimize enterprise-level applications

Cloud Services

DataHouse's Cloud Services enable seamless migration, management, and optimization of your cloud infrastructure, enhancing scalability, security, and efficiency across your organization

Legacy Migration

Modernize legacy systems by transitioning them to the cloud, enhancing scalability, security, and overall operational efficiency.

Cloud-Native Development

Build and deploy cloud-native applications to maximize scalability and efficiency

Cloud Platform and Infrastructure Services

Manage comprehensive cloud platform implementations for optimal integration and performance.

Cloud Strategy & Roadmap

Craft a tailored cloud strategy and long-term roadmap to align with business goals.

Cloud Migration

Execute seamless migration of infrastructure, applications, and data to ensure minimal disruption.

Security & Compliance

Ensure cloud solutions comply with industry standards and regulatory requirements

Multi-Cloud & Hybrid Solutions

Implement and manage multi-cloud and hybrid environments for enhanced flexibility and performance.

Legacy Modernization

Transform outdated systems into modern, scalable, and secure platforms. Our Legacy Modernization service helps businesses transition from legacy infrastructure to contemporary solutions, enhancing operational efficiency, reducing costs, and improving overall system performance.



Legacy Transformation

Transform outdated systems into modern platforms that enhance functionality and user experience



Security Enhancement

Modernize your security framework to effectively protect against evolving threats and safeguard your organization's critical assets.



DevOps Implementation

Accelerate deployment cycles, improve team collaboration, and enhance system reliability for more efficient operations.



Cloud Integration

Leverage cloud solutions to enhance operational flexibility, reduce overall costs, and significantly improve system performance for your organization.

Application and Data Integration

Seamlessly integrate business processes and applications, enhancing interoperability, streamlining operations, and improving data flow across your enterprise.



Application Programming Interface Development & Management

Design, develop, and manage APIs to deliver real time, automated application interfaces



Data Integration

Ensure timely, consistent, and accessible data across integrated systems and environments



System Integration

Enable smooth, seamless communication between disparate systems and platforms



Enterprise Integration Solutions

Implement middleware solutions to connect diverse applications inside and outside the organization

Enterprise Applications

DataHouse designs and delivers tailored enterprise architectures that serve as a blueprint to transform your technology landscape, maximize ROI, and support strategic goals. We utilize architecture frameworks and industry best practices to align technologies with your strategic goals, ensuring seamless integration and optimal performance.



Alignment with Business Goals

Ensure that technology infrastructure and systems are aligned with its business goals, facilitating better decision-making and strategic planning



Standardization and Efficiency

Promote standardization across the organization, reducing redundancy and enabling more efficient resource utilization



Scalability and Flexibility

Provide a scalable and flexible framework that adapts to changes and growth



Risk Management and Governance

Identify and mitigate risks by establishing governance frameworks that ensure compliance with industry standards and regulatory requirements.

Cyber Security and Operations

Our Cybersecurity Services provide end-to-end solutions to strengthen, integrate, and modernize your security posture, driving digital resilience and operational efficiency.

Our Services Offering

01

Cyber Security and Risk Management

Secure your business and protect your digital assets from potential threats.

02

IT Support

Provide comprehensive support to your customers and users.

03

Maintenance and Operations (M&O)

Ensure your business continues to operate smoothly and efficiently without interruptions

04

Cloud Service Management

Optimize and maximize your cloud investments for greater efficiency and return

Cyber Security and Risk Management

DataHouse's cybersecurity and risk management services protect an organization's digital assets and manage potential threats to minimize the impact of cyber risks. These practices ensure the confidentiality, integrity, and availability of information while proactively addressing vulnerabilities.



Cybersecurity

Protects systems, networks, and data from cyber-attacks and unauthorized access.



Risk Management

Identify, assess, and mitigate risks to reduce the likelihood and impact of cyber threats.



Threat Mitigation

Identify, assess, and mitigate risks to reduce the likelihood and impact of cyber threats.

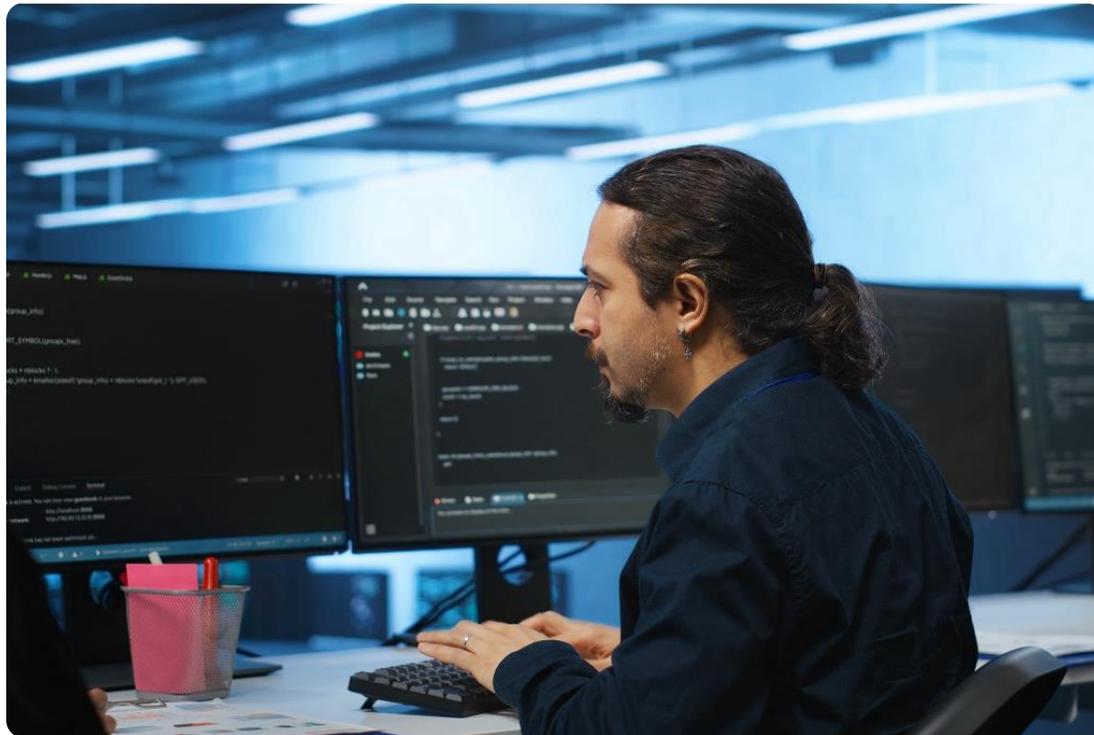


Incident Response

Procedures for detecting, responding to, and recovering from security breaches or incidents.

IT Support

We empower organizations by swiftly filling critical roles and addressing resource gaps, ensuring smooth and uninterrupted operations. Our comprehensive IT Support services allow your team to focus on strategic priorities while we handle essential IT functions



Remote Access Administration

Ensure reliable and secure remote access

User Account Management

Securely manage user accounts and permissions

Service Cost Allocation/Chargeback

Efficiently manage and allocate IT costs

SLA Performance Management

Monitor and maintain service level agreements

Content Document Management

Organize and manage documents for easy access and compliance

Problem Management and Root Cause Analysis

Identify and address root causes to prevent recurring issues

Help Desk

Provide responsive and effective support

Incident & Problem Management

Proactively manage and resolve incidents

Maintenance and Operations (M&O)

We provide comprehensive management and maintenance of an organization's IT infrastructure and applications, ensuring high availability, security, and performance. By offloading the management of servers, applications, and networks to a specialized provider, organizations can focus on their core activities and strategic initiatives without worrying about the complexities of IT operations.

Network Hosting and Data Center Services

Deliver robust and secure network hosting

Database Administration

Offering expert management of databases

Job Control & Scheduling

Efficiently manage and schedule jobs

Tier 2/3 Application Support

Providing advanced support to resolve complex issues

Backup & Recovery

Ensure reliable backup and quick recovery of systems and data

Storage Management Services

Optimize storage management for efficient data storage

Enterprise Middleware Maintenance and Operations

Delivering consistent and reliable maintenance

Application Administration, Maintenance, Operations

Providing meticulous administration and continuous maintenance

Remote Access Administration

Enable secure and reliable remote access for your workforce

Cloud Service Management

We partner with organizations to monitor and manage cloud performance, proactively respond to change, and prepare for the unexpected. Our Cloud Services Management services provide comprehensive support to ensure your cloud environment is resilient and efficient



Cloud Brokerage and Administration

Procure, manage, and administer multi cloud environments



Configuration Management

Maintain control of IT assets and configurations



Capacity Management

Optimize resources to handle current and future demands



Security

Protect your IT environment with comprehensive security measures



Change and Release Management

Streamline changes and releases



Disaster Recovery

Implement robust disaster recovery plans



Performance Management

Monitor and enhance system performance



System Monitoring

Continuously monitor systems to detect and address issues

Engagement Model

We are partner you can trust

Engagement Models



Time & Material

DataHouse provides software development professionals based on availability to the Client on the basis of the time spent and the material used for the development of a product.

- Resource as needed
- Adaptable approach
- Controlled time/budget



Dedicated Team

DataHouse provides a team of software development professionals for the Client and ensures availability to start work immediately when a work is authorized.

- Reserve a reliable team
- Focused approach
- Faster workflow

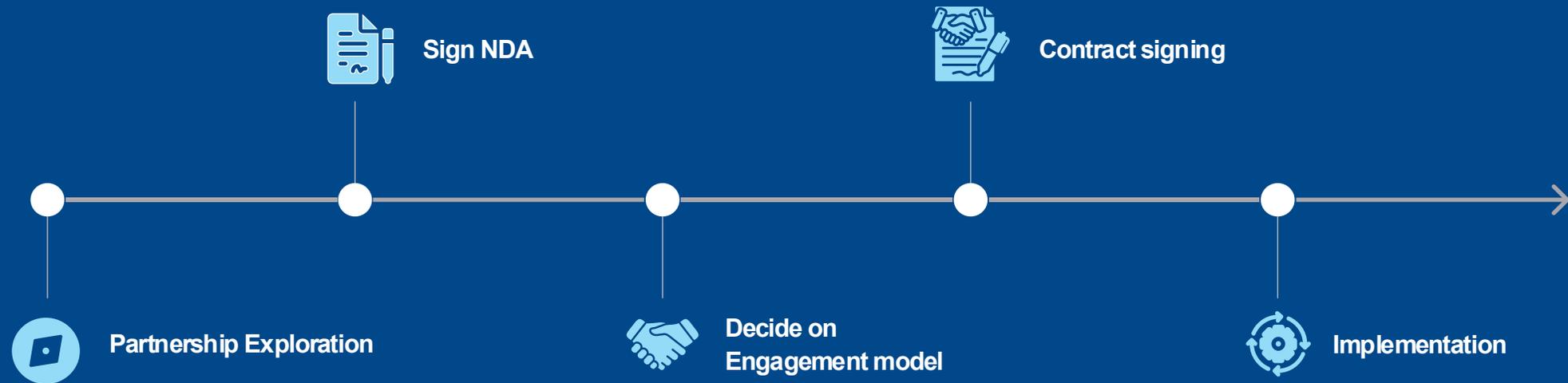


Fixed Price

DataHouse provides software development service with a price that is determined solely by development time and cost estimates, based on client product's specific requirements.

- Predetermined budget
- Predictable approach
- Simple management

Roadmap



Mahalo

DataHouse Global Headquarters:

711 Kapiolani Blvd, Ste. 500 Honolulu,
HI 96813

Phone +1 (808) 942-8108

Fax +1 (808) 948-9595

info@datahouse.com

DataHouse Asia Regional Offices:

Danang

Lot B4-B5, 2/9 Street, Binh Thuan
Ward, Hai Chau District, Danang,
Vietnam

Ho Chi Minh

3rd Floor, 265 – 267 Hong Lac
Street, Ward 10, Tan Binh district,
Ho Chi Minh, Vietnam

Binh Duong

Lot 92, D4 Street, Chanh Nghia
Ward, Thu Dau Mot City, Binh
Duong Province, Vietnam